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3rd December 2009

By Email

John Foster
Chief Executive Islington Council
Islington Town Hall
Upper Street
Islington
N1 2UD

Dear Mr Foster,

RE: NOTICE OF DISPUTE

We regretfully send you this **Notice of Dispute** as per chapter 6 clause 16 of our 'Right to Manage' agreement. The dispute is between **Redbrick Tenant Management Organisation (RTMO)** and **Islington Council** arising out of the operation of the 'Right to Manage' agreement.

The nature of the dispute

The nature of the dispute is the level of the allowances that have been paid to RTMO to date and the failure of the Islington Council or their agents to provide a satisfactory response to the Euro Strategy report which was jointly undertaken with Islington TMOs, Homes for Islington and Islington Council.

The report was distributed to Islington Council, HFI and Islington TMOs in February 2009. There have been repeated requests from Islington TMOs for Islington Council's response to the findings of the Euro Strategy report but none has been forthcoming. I refer you to letters sent to you on our behalf dated 27th March 2009 and 9th May 2009.

Actions required to resolve the dispute:

- Adjust current allowance levels to reflect the Euro Strategy report's findings with immediate effect.
- Provide, within 21 days of receipt of this notice, a full and comprehensive written response to the allowance review report published January 2009.
- Provide a recalculation of the TMO allowance levels since the TMO's inception taking account of the report's findings.
- The Council's Chief Finance Officer to provide certification of the allowance level as complying with the methodology in our Modular Management Agreement.
- Provide a proposal as to how outstanding monies shall be paid.
- Commence payment of outstanding monies.

Our management agreement with you states that *'If a notice of dispute is served on the Council by the TMO the Council's Director of Housing or equivalent shall within 14 days of receipt consider the dispute. The Council shall within 21 days of receipt inform the TMO in writing of their response and the action (if any) the Council intends to take to resolve the dispute.'* We look forward to your response within these time scales.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'Peter Muswell', is written over a dotted line.

Peter Muswell, Chair

Cc

Terry Stacey - LBI

Eamon McGoldrick - Hfi

Patrick Odling-Smee - LBI

Industrial & Provident Societies Registration No: 28950 R

VAT Registration No: 773 6223 21

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